



## BUSINESS STRATEGY, SCOPE AND QUALITY POLICY

Our strategy is to undertake the design, manufacture, servicing and supply of pipeline isolation solutions in accordance with best professional practice and at a reasonable financial return.

The scope of the Company's operations is the design, manufacture, servicing and supply of line stopping and bypass solutions.

The key to success in our competitive environment is to be aware of our customer's needs and expectations, and of the legal and other requirements regulating the industry. From these areas, the Company continually strives to increase customer satisfaction and to this end: -

- Management keep abreast of technological changes and innovations that may be of benefit to existing markets and provide a direction to new business areas.
- The Company strives to manufacture and maintain a quality product which is cost effective and meets the customer's requirements both on performance, delivery and costs.
- The company provides an environment to encourage employees at all levels to direct their abilities to the benefit of the organisation and their own personal satisfaction; such a policy attracts the best people in our field.
- All employees are committed to meeting the regulatory, legal and environmental expectations of the industry that have been agreed by all parties concerned.
- The Company is aware of the customer's needs and has a system in place for carrying out and satisfying that need (International Standard ISO 9001 provides a process for satisfying customers). The company has developed and implemented a quality management system, that operates to a series of procedures and process maps that meets the requirements of International Standard ISO 9001 systems. It gives confidence not only that manufactured equipment meets the requirements of the contract and specifications but, that our business is committed to continual improvement.

*The policy is communicated to all employees, reviewed annually and made available on the company website: [www.sarcostopper.com](http://www.sarcostopper.com)*

**Signed** 

**Position:** Executive Chairman

**Date:** 31.05.2024

**Note:** A copy of this policy statement is available to all interested parties on request.

QP 01-18